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Harrold Financial Planning Limited

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Returning to (a New) Normal!

Today marks 100 days since we made the decision to close our offices in line with Government guidelines at the time, to safeguard the health and wellbeing of our clients and colleagues.

As lock-down measures continue to ease, more businesses are looking to re-open and we are very pleased to announce that we will be re-opening both Hingham and Norwich offices with effect from Monday 6th July. Having undertaken a comprehensive health and safety assessment, in addition to a period of consultation with all our colleagues, we are happy that a return can now be managed safely and effectively.

Both offices have been visited every day throughout this period, but we were thankfully well positioned to quickly adapt and allow all our colleagues to work remotely from home. We are extremely pleased and grateful with their efforts over this difficult time and proud that our contingency planning has meant we have been able to work in this manner without the need to furlough any of them.

Clearly the situation for many people now returning to work will look different than before, but at HFP we have taken all appropriate measures to ensure ongoing safety for all our colleagues. We have also commissioned an industrial deep clean (including an anti-microbial spray) at both premises before they return. Whilst we are therefore confident that we have made all measures possible to create a safe working environment, it is regrettable that we cannot allow anybody else on either site yet and so 'face to face' meetings at our offices, may unfortunately still be some time away.

We appreciate that your financial planning may not have been your main priority during this period, but we hope that you continued to receive a high level of service from us when you needed it, and you found our mailings of interest. We have attempted to continue to try and provide a normal service, as far as possible, over this time.

Thank you for bearing with us and as always, we hope that this communication finds you and your loved ones safe and well. If you do need to speak with us just contact your usual adviser or either of us in the normal manner.

Robyn Lovatt FPFs, Cert CBD

Neil Warne Dip PFS

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